

# What's the latest

- **E-Benefits (Veteran)**
  - **Compensation**
  - **Dependency**
- **Stake Holders Enterprise Portal (SEP) (VSO)**
  - **Compensation**
  - **Dependency**
- **Standardized Forms (VA)**
- **Janesville scanning (VA contract)**
  - **2 weeks to month plus**
  - **No confirmation or tracking**
- **Centralized mail faxing (VSO)**
  - **2 weeks to month plus**
  - **No confirmation or tracking**
  - **Concerns with clarity of fax copy**

- **Data Dimensions 360 (VSO)**
  - 3.4 day national average
  - Confirmation number/ verification of receipt
  - High quality scanning with review
- **Compensation and Pension Examinations (VA)**
  - At Ft. Snelling Federal building
  - VBA will request for needed C&P exams with contractors
- **National Work Queue (VA)**
  - All regional offices participating
- **Board of Veterans Appeal Pre Hearing Conference (BVA)**
- **Case Management System 4.0 (DAV)**
  - New and improved enhancements
- **Video interviews (DAV)**

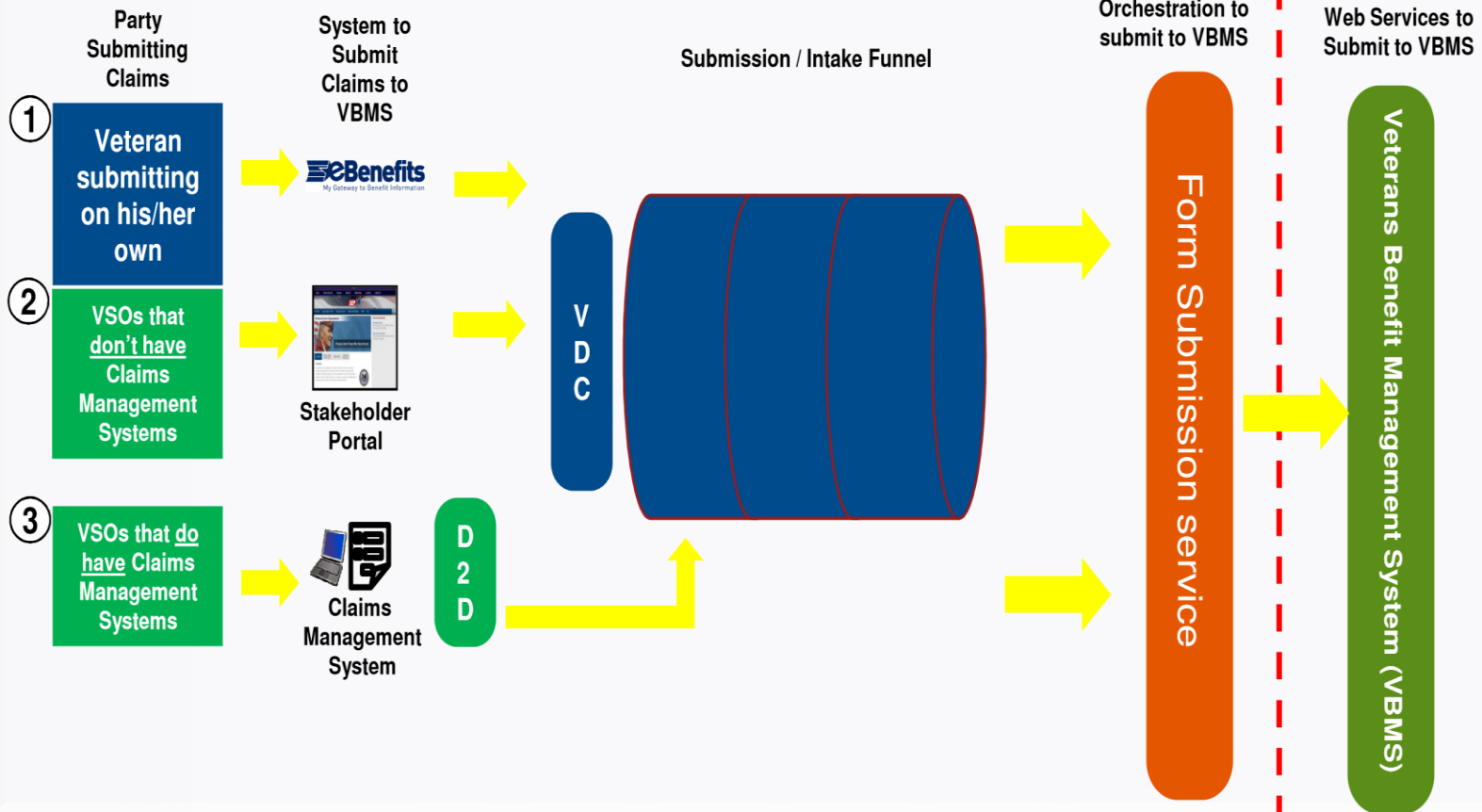
# Electronic Claims Submission Pathways

If you are a...                      ...then use                      ...and the claim gets processed through



# Submit Claims

# Receive Claims



# Paper vs. Electronic

262 Average Processing Days

Paper Model

Accredited Partner

VA

Capture

Print

Post

Receive

Re-Key

Scan and Upload



82 Average Processing Days

Digital Model

Accredited Partner

VA

Capture

Submit

Receive

Validate

Establish Claim and Upload

